



**Date:** 25 February 2017

**Subject: FUSO New Zealand New Vehicle Warranty**

- The FUSO New Zealand Limited (FUSO NZ) New Vehicle Warranty commences on the date of the first Certificate of Fitness (COF) and will expire based on either time or kilometre based parameters whichever occurs the sooner. E.g. in the case of Canter or Rosa, 36 months or 100,000 km – whichever occurs the sooner.
- The FUSO NZ authorised dealer will during the warranty period specified below, repair or replace at no charge for parts and labour, any part of the vehicle as originally installed which proves defective in normal use and maintenance as a result of faulty workmanship or materials used during manufacture.
- The FUSO NZ New Vehicle Warranty extends to any subsequent owner during the new vehicle warranty period.
- The FUSO NZ New Vehicle Warranty will be honoured by any authorised FUSO NZ dealer in New Zealand.
- The FUSO NZ New Vehicle Warranty is in addition to all rights conferred by law.

**Fuso New Vehicle Warranty Periods**

<b>Vehicle</b>	<b>New Vehicle Warranty</b>
<b>Canter (all models)</b>	36 Months/100,000 km
Canter Eco Hybrid drive battery warranty - 5 years plus additional 5 years' subject to vehicle serviced at an authorised Fuso dealer	
<b>Rosa (all models)</b>	36 Months/100,000 km
<b>Fighter (FK models)</b>	36 Months/150,000 km
<b>Fighter (FM, FN, FU models)</b>	36 Months/200,000 km
<b>HD (all models)</b>	36 Months/250,000 km
<b>Headlamps, Batteries and Exhaust components</b>	12 Months – all models

## **FUSO NZ New Vehicle Warranty Conditions**

### **The FUSO NZ dealer will support the new vehicle warranty provided;**

- The vehicle is maintained and operated in accordance with the vehicle handbook and the manufacturers recommendations.
- All maintenance and repairs to the vehicle are performed by an authorised FUSO NZ service outlet.
- Only fluids, fuels, lubricants and parts which are approved by FUSO NZ are used.
- The vehicle is not misused or neglected.
- An authorised FUSO NZ service dealer is notified of the defect as soon as it is identified and within the warranty period.
- As soon as a defect is identified, the vehicle is taken to an authorised FUSO NZ service dealer for repair as soon as possible.

## **FUSO NZ New Vehicle Warranty Exemptions**

### **The new vehicle warranty does not cover;**

- Maintenance services listed in the vehicle Owners Handbook.
- Normal service items such as but not limited to, lubricants, filters, brake linings and pads, bulbs, engine drive belts, glow plugs, injectors, wheel alignment and wheel balancing unless a manufacturing defect is evident.
- Repair or replacements necessary as a result of wear and tear, such as but not limited to clutches, exhaust silencers, carpets, alloy wheels' finish or seat covers unless a manufacturing defect is evident.
- Losses, including consequential loss arising directly or indirectly from any defect or loss of use, damage to property or person or expenses such as but not limited to expenses for accommodation, hire, tolls, towing or travel.
- Damage due to or the installation of aftermarket accessories, special equipment or software not part of the vehicle at the time of manufacture.
- Damage due to insufficient or improper maintenance.
- Damage caused by fire, flood, chemicals, industrial fallout, hail, salt, stones or environmental elements.
- Damage due to accident, collision or misuse.
- Damage due to contaminated or poor quality fuel, fluids or lubricants
- Parts of the vehicle which are not part of the body work including, such as but not limited to, exhaust systems, heat exchangers, bright work and outer trims.
- Continued operation after it is known the vehicle is defective.
- Tyres are covered by a separate warranty provided by the tyre manufacturer and are not covered by the new vehicle warranty.

Issued by FUSO New Zealand

[www.fuso.co.nz](http://www.fuso.co.nz)

0800 FUSO NZ (0800 3876 69)