



Date: 28 March 2017

Subject: Fuso New Zealand New Vehicle Warranty

- The Fuso New Zealand Limited (Fuso NZ) New Vehicle Warranty commences on the date of the first Certificate of Fitness (COF) and will expire at a set time or distance travelled following that date, whichever occurs sooner. For example, in the case of Canter and Rosa, the warranty is valid for 36 months or 100,000km (whichever occurs sooner).
- The Fuso NZ authorised dealer will, during the warranty period specified below, repair or replace, at no charge for parts and labour, any part of the vehicle as originally installed which proves defective under normal use and maintenance as a result of faulty workmanship or materials used during manufacture.
- The Fuso NZ New Vehicle Warranty extends to any subsequent owner during the New Vehicle Warranty period.
- The Fuso NZ New Vehicle Warranty will be honoured by any authorised Fuso NZ dealer in New Zealand.
- The Fuso NZ New Vehicle Warranty is in addition to all rights conferred by law.

Fuso NZ New Vehicle Warranty Periods

Vehicle	New Vehicle Warranty
Canter (all models)	36 months / 100,000km
Canter Eco Hybrid drive battery	5 years plus an additional 5 years subject to vehicle being serviced at an authorised Fuso dealer
Rosa (all models)	36 months / 100,000km
Fighter (FK models)	36 months / 150,000km
Fighter (FM, FN, FU models)	36 months / 200,000km
HD (all models)	36 months / 250,000km
Headlamps, batteries and exhaust components (all models)	12 months

Fuso NZ New Vehicle Warranty Conditions

The Fuso NZ dealer will support the new vehicle warranty provided:

- The vehicle is maintained and operated in accordance with the vehicle handbook and the manufacturer's recommendations.
- All maintenance and repairs to the vehicle are performed by an authorised Fuso NZ service outlet.
- Only fluids, fuels, lubricants and parts approved by Fuso NZ are used.
- The vehicle is not misused or neglected.
- An authorised Fuso NZ service dealer is notified of any defect as soon as it is identified and within the warranty period.
- When a defect is identified, the vehicle is taken to an authorised Fuso NZ service dealer for repair as soon as possible.

Fuso NZ New Vehicle Warranty Exemptions

The new vehicle warranty does not cover:

- Maintenance services listed in the vehicle Owner's Handbook.
- Normal service items such as, but not limited to, lubricants, filters, brake linings and pads, bulbs, engine drive belts, glow plugs, injectors, wheel alignment and wheel balancing (unless a manufacturing defect is evident).
- Repair or replacement necessary as a result of wear and tear, such as, but not limited to, clutches, exhaust silencers, carpets, alloy wheel finishes or seat covers (unless a manufacturing defect is evident).
- Financial losses, including consequential loss arising directly or indirectly from any defect or subsequent inability to use the vehicle, damage to property or person, or expenses such as, but not limited to, accommodation, hire, tolls, towing or travel.
- Damage due to or the installation of aftermarket accessories, special equipment, or software not part of the vehicle at the time of manufacture.
- Damage due to insufficient or improper maintenance.
- Damage caused by fire, flood, chemicals, industrial fallout, hail, salt, stones or other environmental elements.
- Damage due to accident, collision or misuse.
- Damage due to contaminated or poor-quality fuel, fluids or lubricants
- Parts of the vehicle which are not part of the body work, such as, but not limited to, exhaust systems, heat exchangers, bright work and outer trims.
- Damage caused by continued operation after it is known the vehicle is defective.
- Tyres – these are covered by a separate warranty provided by the tyre manufacturer.

Issued by Fuso New Zealand Ltd

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